



Thank you for choosing Wolfe Clinic Audiology for your hearing healthcare needs. Our goal is to provide you with quality care in a compassionate and efficient manner. In order to serve you more efficiently, we need your help with the following:

- 1. Please complete the Patient Information form and bring to your appointment.**
- 2. Please complete the Medical History form (if enclosed) and bring it to your appointment.**
- 3. Please bring insurance card(s) to your appointment.** See the next page regarding common insurance questions.
- 4. Please bring a photo ID and/or other forms of identification to your appointment.**
- 5. Please check in 15 minutes prior to your scheduled appointment for registration purposes.**
- 6. To help us better evaluate your hearing; please bring copies of any prior hearing test(s) done elsewhere.**

If you need to reschedule, please notify our office toll-free at **1-866-642-8142**

Frequently Asked Questions:

Q: Will my insurance cover the hearing evaluation?

A: Due to the infinite number of private and federally funded insurance plans on the market today, this is something we cannot answer for every policy. We therefore suggest you contact your insurance and ask. Most member contact information can be found on the back of your insurance cards.

MEDICARE:

Medicare Part A and Part B will only cover the evaluation if it is ordered by your physician AND it's determined by our audiologists that the evaluation is medically necessary to diagnose a medical condition. Medicare Part A or Part B will not pay for routine hearing tests, or hearing aids.

Medicare Advantage (Part C), however, may pay for routine hearing tests and some portion of hearing aids. Medicare Advantage is an alternative way to get your benefits under Original Medicare. These plans are offered by private insurance companies contracted with Medicare, and may offer extra benefits such as routine hearing care. Check your plan details to see if you have coverage for hearing tests and hearing aids.

BLUE CROSS BLUE SHIELD:

Our audiologists are in-network with Wellmark Blue Cross Blue Shield.

Q: How does my doctor order the evaluation?

A: This is often called a referral. IF you would like the evaluation to be billed to and covered by your Medicare policy, YOU must ask your physician for the referral/order. We are not able to request this on your behalf as Medicare deems it "solicitation" of services. Additionally, some private insurance plans also require a referral/order. This must be received in our office in writing, or fax and received **prior to** your appointment.

Regardless of the location of your appointment, referrals/orders may be sent to:

Wolfe Clinic Audiology
309 E Church St.
Marshalltown, IA 50158
641-754-6263 phone
641-752-5857 fax

Q: What does a hearing evaluation cost?

A: A comprehensive hearing exam is approximately \$45.00. You may choose to bill your insurance or pay for services out of pocket.

Q: Is there a charge for a hearing aid consultation?

A: No. A consultation regarding treatment plans, education on products, and various assistive listening devices is completely free to you. By law, we must have a current comprehensive exam within six months in order to provide recommendations for treatment.

Please don't hesitate to contact us with any questions you may have at 1-866-642-8142.